



QUALITY
ASSOCIATES
INCORPORATED

June 9, 2009

Michael J. Cusack
O'Cusack Print Communications
P.O. Box 646
Clarksville, MD 21029

Dear Mike:

On behalf of Quality Associates, Inc. (QAI) I would like to personally thank you for all your efforts and professionalism regarding our order for the QAI and DocPoint Solutions folders. We could not have asked for better product after taking your recommendation on paper stock. They turned out perfectly. We couldn't be happier.

In addition to your competitive pricing, you have taken the time to make our printing needs an integral part of the process. You have gone above and beyond for us and it has been a real pleasure working with you. The best part is we receive genuine and impeccable service from you. I highly (and have) recommend you to others.

Sincerely,

Lora Martin
Marketing Manager