



8 November 2011

Mike Cusack  
O'Cusack Print Communications  
PO Box 646  
Clarksville, Maryland 21029

Dear Mike:

What more can I say than you and your team are simply THE BEST! In all seriousness, IIABA has not received the level of service O'Cusack provides from any other vendor, much less any other printing firm. Your design team consistently delivers outstanding visual representations of the concepts we envision to draw our members closer; moreover, working with you personally has been an absolute pleasure. Thank you for exceeding our expectations on each and every project. Be on the look-out for more work from us very soon.

Sincerely,

A C Powell  
Manager, Business Services & Property Management