

December 8, 2008

Mr. Michael J. Cusack
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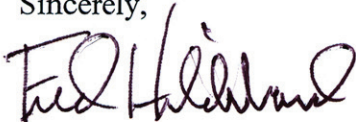
Mike,

I just want to let you know how happy we are with the 2 recent direct mail pieces you did for us. Both pieces very creative and quite different, appropriate since the markets served are vastly different. I really appreciate your time and effort, and, by the way, your designer deserves some kudos too!

Your advice and expertise were invaluable to me, even though I've done many marketing pieces over the years. Your work was delivered in a timely manner, priced as promised, and the products were beautiful.

It's fair to say that you know the true meaning of personalized customer service. It's a standard of professionalism and care that more businesses should emulate. Thanks again.

Sincerely,



Frederick P. Hildebrand
Vice-President